



											Comments
	Good	Outstanding	Year End Target	Baseline outturn 2016/17	Q1	Q2	Q3	Q4	17/18 Outturn	DoT	
Rate of referrals to Children's Social Care per 10,000 population (12 month rolling period)	Below regional average			517.0	487.0	487.5	469.0	484.8	484.8	↓	During 2017/18 a total of 7706 contacts were received, of which an annual average of 52% were passed to Early Help and 29% progressed to a referral. December 2017 and January 2018 saw a higher average of 63% had been passed to Early Help, which led to the MASH reviewing these cases. The audit concluded that MASH were appropriately implemented the LSCB Level of Needs and agencies were making contacts to access Early Help support. The audit findings were reported to the LSCB Performance Quality & Assurance Sub Group and the Early Help Sub Group and informed the updated Early Help Strategy, Action Plan and development of the Early Help Performance Dashboard. The rate of referrals has decreased over the year by 6.2%. The lowest figure was recorded throughout Q3. There has been a marked increase in the rate of contacts progressing to a referral throughout Q4, directly comparing April 17 data with March 18, there has been a 100% increase in progression of contacts to referral.
Percentage of those referrals that were re-referrals (rolling 12 month period)	19-15	<14	16	21.6	22.6	21.5	20.0	17.1	17.1	↓	The Re-Referral rate continues to decrease, with a 5.6% reduction throughout 2017/18. The LGA team provided positive feedback regarding the work of the MASH, in terms of them collating partnership information to inform decision making and ensuring families are offered the right support at the time time, this has continued to contribute to the reducing re-referral rate.
Percentage of children and young people seen within 5 days of the referral (rolling 3 months)	75-83	85+	84		24.1	23.6	27.0	25.8	25.8	↓	Throughout the year there has been a reduction for both performance measures children are not routinely being seen within 10 days of referral. The figure has decreased by (-2.9% seen within 5 days and -2.4% seen within 10 days). These two performance measures remain a significant service priority in CSC Performance Meetings. Locality Teams report this is due to the new teams being in the service restructure. Performance is being closely monitored, to ensure this dip is not sustained.
Percentage of children and young people seen within 10 days of the children and family assessment start date (rolling 3 months)	75-84	85+	85	61	60	53	66	50	50	↓	
Percentage of assessments completed within 15 days (rolling 12 months)	40-49	50-100	40	17	18.0	16.0	18.0	18.3	18	↑	Throughout the reporting period there has been an overall improvement in assessment timeliness.
Percentage of assessments completed within 35 days (rolling 12 months)	75-80	85+	75	44	41.0	47.0	42.0	48.2	48	↑	
Percentage of assessments completed within 45 days (rolling 12 months)	81-89	90+	81	72	73.0	70.0	75.0	76.4	76	↑	
Percentage of assessments audited that meet or exceed good (audit measure)	61-80	81+	61	30.9			40.9				Audit measures are sourced from audit reporting - The 'Child in Need' quality audit findings are currently being analysed. Initial findings from the audit indicate in 56% of cases audited outcomes for children and families
Percentage of assessments that are completed as NFA	49-26	>25	50	57.0	57.0	54.0	52.0	49.5	49.5	↓	The NFA assessment rate has decreased by 7.5% over the reporting year
The proportion of Children Looked After (CLA) who have had an assessment completed within the latest 12 month period	61-80	81+	60	44	47.0	44.0	44.5	43.0	43	↓	Ensuring that all looked after children have an annual health assessment remains a priority for CSC, CCG and North West Boroughs, particularly as there has been a further 1.5% decrease reported since Q3. This has also been identified as a recommendation by the LGA team.
The proportion of Children with Disabilities who have had an assessment completed within the latest 12 month period	61-80	81+		18	23.0	35.0	36.0	38.0	38	↑	The LSCB has undertaken a multi agency audit focused on children with disabilities and has reported the findings to the March '18 LSCB Performance & Quality Assurance Sub Group. Ensuring that children with a disability have at least an annual assessment remains a priority for the Children with Disabilities Team.
Percentage of supervisions that met the practice standard for frequency (audit measure)	75-89	90-100	70	71.0		45.0					The next Supervision Audit will be undertaken during July 2018
Percentage of supervisions that met the practice standard of good quality and reflective (audit measure)	75-89	90-100	70	57.0		85.0					
Percentage of staff report that supervision is beneficial to them with supervision from the annual survey	75-89	90-100	70	57.0		69.0					
Percentage of cases that meet good for Management Oversight and Effective Decision Making (audit measure)	75-89	90-100	65	33.0			45.5				Audit measures are sourced from audit reporting - The 'Child in Need' quality audit findings are currently being analysed. Initial findings from the audit indicate that ensuring management oversight of Child In Need cases needs to remain as a service priority.
The proportion of all CLA 5 and over who participate in the annual pledge survey	34-66	67-100	25	26							
The percentage of cases closed in Early Help because we have not engaged the family (rolling 12 months)	20-16	<15	20	25.4	22.3	19.0	17.0	21.0	21.0	↓	The Early Help closure rate because of the lack of ability to engage families has decreased by 4.4% throughout the reporting year. An audit to understand the reasons for this has been undertaken by Early Help Lead and MASH. The Audit findings have been reported to the LSCB Performance and Quality Assurance & Early Help Sub Groups and informed the Early Help Sub Group Development Day discussions (15th May) and the revised LSCB Early Help Strategy and associated updated Action Plan.
Percentage of cases that met good work is child centered (audit measure)	76-89	90-100		40.0	80*		59.1				Audit measures are sourced from audit reporting - The 'Child in Need' quality audit findings are currently being analysed. Initial findings from the audit indicate in 31% of cases included in the audit the standard of child centered involvement met a good standard.
Percentage of plans meet or exceed good across all service areas (audit measure)	80-89	90-100	65	20.0			23.8				
Percentage of children and young people with an up to date plan in line with practice standards CIN * excluding CWD	80-89	90-100	80	87.3	82%	86%	67%	91%	91%	↑	Performance has increased by 3.7% throughout the year. This issues was highlighted as a service priority for January '18, this has resulted in a marked 24% improvement (91%) recorded at the end of Q4.

	Good	Outstanding	Year End Target	Baseline outturn 2016/17	Q1	Q2	Q3	Q4	17/18 Outturn	DoT	Comments
Proportion of care plans completed within 10 days of LAC review	80-89	90-100		23%	6%	13%	15%	17%	17%	↓	Ensuring childrens Care Plans are updated by their Social Worker after the child's LAC Review remains a service priority. There has been a 3% decrease in performance throughout the year. Due to the increased capacity in the Corporate Parenting Teams this performance is forecasted to improve.
Percentage of children and young people with an up to date plan in line with practice standards CP	80-90	90-101	80	84.0	82%	85%	100%	94%	94%	↑	Throughout the year 2017/18 performance has improved by 10%. It is recognised that the workforce restructure, specific to the Locality Teams, has impacted during the middle part of 2017/18 however there has been a 10% increase in performance overall. This will be monitored during Q1 2018-19 to ensure this performance dip is not sustained.
Rate of children subject to a child protection plan per 10,000 population	40-44	<40	44	43.9	39.8	42.6	49.6	44.9	44.9	↓	There has been a 1% increase throughout the year. Analysis of the Child Protection Plans commencing each month evidences that January and February 2018 had the lowest CP Plan commencement rate in the year. Analysis has also been undertaken of children ceasing to be subject of a CP Plan, to ensure their Plans are not ceasing too early. This evidenced that the length of children's CP Plans is increasing, as IROs increase their challenge and scrutiny of recommendations to cease a child protection plan at an early stage, before change has been sustained. in line with the LSCB CP Re-Plan Review recommendations.
Percentage of children and young people subject to a child protection plan for a second or subsequent time (rolling 12 month period)	19-16	<15	19	21.5	20.5	27.8	27.7	27.1	27.1	↑	Throughout the reporting period this figure has increased by 6%. This performance remains a a focus for Children's Social Care, Independent Safeguarding Children Unit and the LSCB. The LSCB commissioned an Independent Review, which was shared at March LSCB. The recommendations are due to be discussed with the workforce at the June 2018 Practice and Performance Meeting, in order to further develop the CSC Service Improvement Plan. The Independent Safeguarding Unit IROs have only ceased 1 child's child protection plan during Q4 at the first review stage, apart from the children who have become looked after, in line with LSCB CP Re-Plan review recommendations.
Percentage of statutory CLA visits completed within timescale increases	85-94	95-100	85	87.6	83%	83%	83%	84%	84%	↓	This performance has decreased by 2.6%. Ensuring that social workers record that they have undertaken a visit to a looked after child within statutory timescales remains a service priority for the increased Corporate Parenting management oversight.
Percentage of statutory CP visits completed within timescale increases	85-94	95-100	85	93.0	90%	82%	91%	80%	80%	↓	There was a 13% decrease in performance of recording visits to children subject of a CP Plan throughout 2017/18, with locality teams reporting this is due to their current higher caseloads which has been an initial reaction to the service restructure, as this beds in. Ensuring that visits to children are undertaken and recorded within statutory timescales remains a service priority.
Number of notifications of cases of suspected private fostering (rolling 12 month period)	Increase			5	5	7	6	10	10	↑	The number of Private Fostering notifications received by the MASH increased by 6 throughout 2017/18 to 10, this is as a result of the work undertaken by the LSCB Private Fostering Task & Finish Group
Percentage of visits and initial assessment in suspected private fostering cases undertaken within 7 days	70-79	80	70	60%	NA	NA	50%	50%	50%	↓	This figure has decreased by 10% over the reporting period and should be monitored going forward. An Audit of all new Private Fostering notifications is currently being undertaken by the IRO Manager to inform Social Care Annual Private Fostering Report to the LSCB.
Number of 16 and 17 year olds who presented as homeless who progressed to referral (YTD)	Increase			19	1	4	3	2	10	↓	The number of young people presenting as homeless has significantly decreased by 47% throughout 2017/18
Percentage of cases judged as meet or exceed good for risk (audit measure)	80-89	90-100	80	50.0	80.0*		54.5				Audit measures are sourced from audit reporting - The 'Child in Need' quality audit findings are currently being analysed. Initial findings from the audit indicate in 44% of cases included in the audit the standard of understanding of risk met good. Initial findings from the audit also indicate 50% of cases included in the audit the standard of care the child recieved where they lived was good.
Percentage of cases judged to meet good or exceed good for quality of placement (audit measure)	80-89	90-100	80	53.0	73.3		92.3				
Rate of children looked after per 10,000 population	80-84	<80	84	85.4	86.5	89.0	89.0	89.9	89.9	↑	The rate of looked after children has continued to increase 4.7% throughout 2017/18. Social Care SMT have implemented a Placement Panel, to ensure that appropriate support is in place to support the child / young person, this includes support to remain at home where it is safe an appropriate to do so or to plan admissions into care ensuring the most appropriate placement is sourced, reduce emergency admissions and focus on the outcomes to be achieved for the child / young person. The panel considers all admissions into care under s20, and those were proceedings are being considered for ICO s38 of Children Act for children over the age of 10 years. Any emergency placements that have been made and have not been presented to panel will be considered at the next available panel. The panel also considers requests for changes of placements.
Proportion of children and young people looked after with 3 or more placements in a 12 month period	10-5	<5	7	11.8	9.3	9.0	9.0	10	10	↓	
Proportion of children placed on a full care order at home with parents	6-15	0-5	10	14.0	16.0	11.0	10.5	11.6	11.6	↓	The performance regarding children who are placed at home on a Full Care Order has decreased by 2.6% throughout 2017/18 to 11.4%. The number of children placed at home on a FCO & ICO has decreased by 2% to 17%. All historical cases of Placed with Parents (PWP) have been assessed, with appropriate discharge applications actioned. All PWP Care Plans being presented to the Court now have clear management oversight and IRO scrutiny, have been appropriate to the individual child's situation and have a clear future plan of support with an intended discharge application due at 12 month point.
Proportion of children placed on a care order at home with parents interim or full	6-15	0-6	15	19.0	20.0	19.0	18.2	16.8	16.8	↓	
Percentage of statutory visits for children placed at home with parents completed in timescales	80-94	95-100	80	87.4	86%	81%	81%	87%	87.0%	↔	Ensuring that social workers record that they have undertaken a visit to a looked after child within statutory timescales has very slightly decreased -0.4%, this remains a service priority.
Percentage of LAC persistantly absent from education	10-19	<10	<20	24.0							Ensuring looked after children attend and receive education has been priority for all looked after children's care plans. There is an indicated 11% reduction in looked after children reported as absent from last years performance baseline.
A reduction in Practice Alerts generated by IRO's (Number in QRT)	Decrease			407	135	77	78	101	391	↓	This measure has focused on the proportion of LAC / CP cases which have had a formal practice alert. This figure has decreased by -0.4% throughout 2017/18. This measure will change from Q1 2018-19, to evidence the total number of formal alerts made by IROs re: Looked after children and separately children subject of a Child
Percentage of cases that meet good for review in audit (audit measure)	80-89	90-100	65	58.8	46.7*		40.0				Audit measures are sourced from audit reporting - The 'Child in Need' quality audit findings are currently being analysed. Initial findings from the audit indicate in 44% of cases included in the audit the standard of case review met good.
Percentage of cases that meet or exceed good for impact in audit (audit measure)	80-89	90-100	65	60.0	80*		59.1				
Percentage of Initial Health Assessment's completed (rolling 12 month period)	80-89	90-100	80	62.4	77.0	69.0	83.0	81.0	81.0	↑	This performance has remained a focus for the Corporate Parenting Board, the CCG and Northwest Boroughs provider, as a result performance has started to notably improve Throughout 2017/18 the number of intial health assessments undertaken has risen by 15.9%. LAC. Sefton CCG has appointed full time Designated Nurse for LAC capacity to oversee this continued improvement as a priority. The number of looked after children aged under 5 with a completed health check within 12 months has decreased by 20%. However the nuber of looked after
Percentage of Children Looked After Under 5 (for 12 months or more) with a health check completed within 12 months	80-89	90-100	80	68.0	36.0	42.0	50.0	66.7	66.7	↓	

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Percentage of Children Looked After ≥5 (for 12 months or more) with a health check completed within 12 months	80-89	90-100	80	70.0	73.0	65.0	69.0	89.0	89.0	↑	children aged over 5 has increased by 13.7%
Reduction in highest average caseloads	25-20	19-10	25				24.0	21.8	21.8	↓	Average caseloads across the service have decreased. Service restructure and the appointment of additional social workers are supporting this service priority. Locality Teams currently report higher than whole service average caseloads, this has been a focus of May's Performance Meeting discussion.
Reduction in IRO caseload	50-70	<50	70	86.0	79.0	75.0	84.6	84.4	84.4	↓	The IRO average caseload remains higher than the nationally recommended rate, but has slightly decreased over the 12 month reporting period -2.7%. An 12 month extension of the additional 12 month temporary IRO capacity has been agreed. Agency recruitment is current been undertaken to cover a maternity vacancy.
Number of children waiting to be placed for adoption	Decrease			16	20	14	11	7	7	↓	
Number of children placed for adoption	Increase			7	7	14	15	15	15	↑	The number of children wating to be adopted has decreased as Adoption Hearings have not been undertaken. A total of 13 children were adopted during the annual year period. The number of children who have care plans to be adopted during the next 6 months will increase next years adoption permanent outcomes.
No of children adopted (cumulative)	Increase			10	3	5	9	13	13	↑	
Number of adoption disruptions (rolling YTD)	Reduction			1	0	1	2	0	0	↓	There have not been any adoption disruptions in Q4.
Percentage of care leavers living in suitable accommodation (19-21)	90-94	95-100	90	92.7		95.0	95.0	91.2	91.2	↓	This performance has decreased throughout 2017/18 by 6.2% and should be closely monitored. Should performance continue to dip then an audit should be undertaken by the QA Manager and Corporate Parenting Team managers to better understand where we can improve our practice
Number of care leavers being accommodated in emergency accommodation YTD	Reduction			9		0	0	0	0	↓	
Percentage of Care Leavers who are in Education, Training or Employment (19-21)	45-55	55+	60	45.1		48.5	51.0	51.5	51.5	↑	There has been a marked improvement of 9.1% in ensuring Sefton's Care Leavers engage in Education, Training and Employment remains a priority for the Leaving Care Team, who as a result of the service restructure have increased management capacity to monitor this performance.